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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

12 SALESFORCE.COM, INC., a Delaware
Corporation

Case No.: C 07 3556 WHA

14 Plaintiff.

ADR CERTIFICATION BY PARTIES AND COUNSEL

17 THE COMPUTER MERCHANT, LTD, a
Massachusetts Corporation,

Defendant.

20 | AND RELATED COUNTERCLAIMS

Pursuant to Civil L.R. 16-8(b) and ADR L.R. 3-5 (b), each of the undersigned certifies
that he or she has:

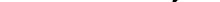
(1) Read the handbook entitled “Dispute Resolution Procedures in the Northern District of California” on the Court’s ADR Internet site www.adr.cand.uscourts.gov:

(2) Discussed the available dispute resolution options provided by the Court and private entities; and

(3) Considered whether this case might benefit from any of the available dispute resolution options.

DATED: September 27, 2007

salesforce.com, inc.

By: 

SAMUEL J. FLEISCHMANN

DATED: September 27, 2007

ROBERT T. SULLWOLD
JAMES A. HUGHES
SULLWOLD & HUGHES

By: JAMES A. HUGHES
JAMES A. HUGHES
Attorneys for
PLAINTIFF SALESFORCE.COM, INC.